



# FAQ SHEET

## **Q What does ASD Accessories specialize in?**

- A** As our name suggests, we specialize specifically and solely in Air Sampling Smoke Detection (ASD) accessories. Our purpose-built solutions are designed to enhance ASD systems, offering improved efficiency, cost savings, and advanced functionality.

## **Q What sets ASD Accessories apart from other ASD component providers?**

- A** ASD Accessories delivers purpose-built solutions designed to simplify installation, reduce material use, and lower overall system costs. We've rethought traditional components to improve functionality, streamline workflows, and support a more efficient install and maintenance process. In addition, we offer smart-enabled options that enhance reporting and data management, helping teams stay organized and compliant. Our focus is on practical innovation—solutions that save time, reduce labor, and perform better in the field—without the premium! [Compare products here](#) (add link to add-alt doc).

## **Q Are your products compatible with all ASD systems?**

- A** Yes! Our accessories are designed to be compatible with all ASD systems, ensuring seamless integration and enhanced performance no matter the system provider.

## **Q What makes your ASD Accessories™ “smart-enabled”?**

- A** Our smart series™ product line includes an integrated chip that allows users to simply approach a device and instantly access key product and system data—such as commissioning details, testing records, and inspection results. Through our connected platform ASD InspectPro™, users can also receive automated notifications, view attached documentation, and generate reports with ease. This helps facility managers streamline maintenance, stay compliant, and optimize system performance with significantly less manual effort. Add reference to ASD InspectPro.

## **Q Where the ASD InspectPro™ can be downloaded?**

- A** The ASD InspectPro™ app is available for both iOS and Android devices.
- Download on the App Store
  - Get it on Google Play

## **Q Does your platform integrate with other building management systems?**

- A** Currently, our app (ASD InspectPro)™ operates as a standalone platform. However, we are actively exploring future integrations with leading industry platforms such as InspectPoint and BuildingReports to further streamline data management and reporting capabilities.



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## **Q What if I don't want to use the smart features?**

- A** That's no problem. While our products are smart-enabled, the smart features are completely optional. Our accessories are purpose-built to solve real-world installation and performance challenges, regardless of whether the data management tools are used. We've designed them to be cost-competitive against traditional options, so you're not paying a premium for features you don't need. That said, the smart capability is there if you ever choose to activate it—offering a simple way to future-proof your system for evolving facility management or ownership needs.

## **Q Can your accessories withstand harsh environments?**

- A** Absolutely. Our products are engineered for industrial, commercial, and high-humidity environments, offering superior durability compared to traditional ASD components. We also offer specialized accessories rated for extreme temperatures, ensuring reliable performance in challenging applications such as freezers, data centers, and industrial facilities.

## **Q How do security features differ from smart features?**

- A** Security features protect system integrity and data, while smart features focus on convenience, automation, and easier system management.

## **Q Can I request other colors or product modifications?**

- A** Yes, we can accommodate custom colors using any standard RAL# for easy specification. We're also open to discussing product modifications to meet specific project needs. Please note that customizations may result in additional manufacturing and lead time, and pricing will be provided upon request based on the scope of the changes. We're happy to collaborate to ensure the final solution fits your needs.

## **Q What materials are your accessories made from?**

- A** We offer products in stainless steel, CPVC, Nylon66, ABS and other durable materials, ensuring long-term reliability in diverse environments.

## **Q How do our accessories improve existing ASD systems?**

- A** Our accessories are designed to enhance performance, reduce labor, and lower total system costs. Compared to traditional solutions, they offer an average of 30–67% in direct cost savings and up to 30% in indirect savings through faster installation, simplified maintenance, and fewer required materials. For those using our smart-enabled options, additional value comes from streamlined testing, inspection, and performance monitoring, helping reduce time on-site and improve long-term system reliability.



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## **Q How do your accessories help with compliance and regulations?**

- A** Our products are designed to meet industry standards for ASD systems, including NFPA 72, ISO, and other regional fire safety requirements, ensuring compliance with minimal maintenance effort. Some of the traditional solutions being used today, are not actually compliant. We take pride in providing 100% compliant solutions.

## **Q Where can I purchase ASD Accessories products?**

- A** You can purchase directly from [www.asdaccessories.com](http://www.asdaccessories.com) or through our partners. (add list of partners)

## **Q Can I replace only certain components instead of upgrading my entire ASD system?**

- A** Yes! Our accessories are designed for modular upgrades, meaning you can enhance system performance without replacing your entire ASD setup.

## **Q Do you offer bulk or contractor pricing?**

- A** Yes! We provide special pricing for contractors, facility managers, and large-scale installations. Contact us or one of our partners for custom quotes.

## **Q How easy is installation?**

- A** Our accessories are designed for quick, hassle-free installation, requiring minimal tools, fittings and setup time. The instructions are minimal and listed clearly on each of our product datasheets and we are always available to troubleshoot installation as needed.

## **Q What kind of support do you offer?**

- A** We provide technical support, troubleshooting guides, and customer assistance to ensure smooth integration and operation of our accessories. You can contact us directly or work through our trained partners to get any questions answered or issues resolved. Our support team is available at [info@asdaccessories.com](mailto:info@asdaccessories.com) and (971) 415-1029

## **Q Do your products come with a warranty?**

- A** Yes! We offer a limited warranty on all our products. (Add info from warranty policy doc)